

# **1.0 OPERATION MANUAL SPECIFICATIONS**

## **1.1 Scope**

The Main Contractor shall provide an Operation Manual covering the work of the Civil Contract and all Nominated Sub-contracts. Operation Manual shall also be provided by the various equipment suppliers and Nominated Sub-Contractors for integration into the Main Contractor's manual.

## **1.2 General**

The Operation Manual shall be an essential part of the equipment supplied under this Contract. The supply and delivery of equipment will be regarded as incomplete until the draft Operation Manual is submitted and approved. Draft Operation Manual with the content specified shall be submitted in the format specified by Goulburn Valley Water (GVW). GVW has developed Operation Manual templates for use by the Main Contractor, Nominated Subcontractors and equipment suppliers.

### **1.2.1 Definitions:**

The term contractor shall be read as meaning the Main Contractor, unless specifically noted otherwise throughout this section of the Specification.

### **1.2.2 Submission of Draft Copy of Manuals**

1.2.2.1 Within 21 days prior to the commencement of commissioning of the Works the Contractor shall provide to the Superintendent for approval, one (1) digital copy of the draft Operation Manual for all items, or groups of similar items of equipment supplied under the Contract.

# Sample Call Center Operations Manual

**Guillaume Favre**



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